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At Primary Teeth, we are focused on minimizing potential harm to patients from possible exposure to the coronavirus.

Prior to any dental appointments, patients and guardians are screened over the phone to make sure there are no symptoms of the virus or high risk travel activity. Any person that enters the building is required to wear a mask. When they come to the office, they are screened again and their temperatures are checked. If at any point during the screening process a patient or staff member shows signs of infection, they are told to remain home for at least two weeks and get a COVID test. This policy is for both patients and staff. We are limiting the use of our waiting room, and patients who have arrived early to their appointment are asked to wait in their vehicle until they are called for their appointment.

We have built a dental office from scratch, and have installed a brand new HVAC system with HEPA filters and UV lights to kill any pathogens that might circulate within the office. Our office is cleaned regularly: not only the operatory rooms and all of the equipment, but every surface which might be used by patients or their parents, such as door handles and countertops. You and your child will enjoy a private room where there are no other patients sitting in the same area, and each room is sterilized after each appointment, and allowed to filter the air for 15 minutes. Throughout the office, powerful air-purification devices can be found that circulate the air in each room. These devices use the following purification methods: HEPA filter, a carbon filter, UVGI, photocatalytic oxidation, UVC lamp, and 10 chromed TiO₂ hexagon filters.

Our employees are tested each week to make sure there are no coronavirus infections. All employees wear an N95 mask and gloves, and for procedures, we wear face shields and surgical masks as well. We are committed to your child, your own, and our safety in these difficult times.